

**State of Louisiana
Office of Risk Management
2011 Regional Conferences
Conference Agenda & Session Descriptions**

7:30 AM	-	8:00 AM	Registration and Continental Breakfast
8:00 AM	-	8:10 AM	Welcome
8:10 AM	-	8:40 AM	Underwriting: What is Risk Management?
8:40 AM	-	8:50 AM	BREAK
8:50 AM	-	9:20 AM	Property Claims/State Purchasing: Emergency Procurements
9:20 AM	-	9:50 AM	Property Claims/Facility Planning & Control: Roofing & Projects
9:50 AM	-	10:00 AM	BREAK
10:00 AM	-	10:30 AM	CGL Claims: Employment Liability
10:30 AM	-	11:30 AM	Attorney General: Current Issues in Employment Litigation
11:30 AM	-	12:30 PM	LUNCH / GUEST SPEAKER (catered)
12:30 PM	-	1:00 PM	Auto Claims: Auto Physical Damage & Liability Claims
1:00 PM	-	1:30 PM	Workers Comp Claims: Transitional Duty Employment: Return To Work
1:30 PM	-	2:00 PM	Workers Comp Claims/FARA: How to File a WC Claim in iCE
2:00 PM	-	2:10 PM	BREAK
2:10 PM	-	3:10 PM	XL Insurance Co.: Loss Prevention Best Practices
3:10 PM	-	3:20 PM	BREAK
3:20 PM	-	4:20 PM	Loss Prevention/FARA: Then and Now

Underwriting:

What is Risk Management?

This presentation will discuss the 5 steps of the risk management process, with an emphasis on identifying risks and exposures.

Auto Claims:

Auto Physical Damage and Liability Claims

An overview of the handling, investigation and resolution of auto physical damage and liability claims. It will include photographs of vehicle damages, statistics regarding the frequency and values of claims, and roles of ORM and State agencies in the claims process.

Property Claims/State Purchasing:

Emergency Procurements

A basic overview of emergency procurements within state government.

Property Claims/Facility Planning & Control:

Roofing & Projects

Facility Management: Roles and responsibilities of Facility Planning and Control

General Liability Claims:

Employment Liability

Employment liability practices and what to do when your employee sues you.

Office of the Attorney General:

Current Issues in Employment Litigation

An overview of recent developments in the area of employment law, with an emphasis on practical application to risk management for state agencies.

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Workers' Compensation Claims:Transitional Duty Employment: A Return To Work Concept for Workers' Compensation Cost Containment

Agencies will learn the benefits of returning injured workers back to work when they have been released to restricted duty.

Workers' Comp Claims/FARAClaim Reporting and Navigating in FARA's Systems

FARA will discuss how to report claims to FARA and how to utilize iCOW and iCE in managing your claims.

XL Insurance CompanyLoss Prevention Best Practices

A look into the fourteen building blocks of property loss prevention practices that make up industry best practices and how management of change (MOC) is used to strengthen their implementation.

Loss Prevention/FARA:Then and Now

This session will focus on Loss Prevention's transition to FARA, new procedures put into place from a servicing standpoint, and system technology FARA offers from an audit and data mining perspective.